

The logo for HF Markets, featuring the letters 'HF' in a bold, red, sans-serif font, followed by the word 'Markets' in a black, italicized, sans-serif font. The logo is set against a black rectangular background.

HF Markets (Europe) Ltd

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Award-winning provider of CFDs on:
Forex, Indices, Commodities, Metals, Shares, Energies, Bonds, ETFs and DMA Stocks

HF Markets (Europe) Ltd

ADVANCED INSIGHTS TERMS AND CONDITIONS

The Advanced Insights is a product (hereinafter the “Product”) which is offered to all Clients of HF Markets (Europe) Ltd (hereinafter the “Company”) under the following Terms and Conditions.

1. Introduction

- 1.1. This Product is available to all Clients of the Company through Acuity Trading Ltd, a company registered in England and Wales with company number 8350747 and having its registered office at 86-90 Paul Street, London, England, EC2A 4NE, and FOREXSTREET SL, a company registered in Barcelona with company number B-62498233 and having its registered office at Calle Portaferrissa, 7, 1^o 2^a, Barcelona (CP 08002).
- 1.2. This Product is available to all Clients of the Company who have satisfied the criteria as set out in the Products’ Terms and Conditions.
- 1.3. The Client hereby acknowledges, confirms, and accepts to be legally bound by the Terms and Conditions as set out in this and/or any other legally binding agreement between him and the Company.

2. Terms and Conditions

- 2.1. For a Client to be eligible to use the Product, he must have opened a myHF account with the Company as per the Account Opening Agreement and must have been approved by the Company as its Client under the terms and conditions of the Account Opening Agreement, and he must have completed the age of 18 or the legal age applied in his country of residence or otherwise not be considered as a “minor” in his country of residence.
- 2.2. Only Clients who are active are able to use the Product i.e. Clients who have been approved as Clients of the Company and have made at least 1 (one) transaction (deposit/withdrawal) in the last 6 (six) months and have been trading with the Company in the last 6 (six) months. The Company reserves the right to provide to any approved Client the Product without the above-mentioned condition being met (*i.e. have made at least 1 (one) transaction (deposit/withdrawal) in the last 6 (six) months and have been trading with the Company in the last 6 (six) months*) at the Company’s sole and absolute discretion.

- 2.3. If a Client's myHF Account is terminated either voluntarily and/or by the Company as per the terms and conditions of the Account Opening Agreement, any access to the Product will be automatically terminated.

3. Amendment and Termination

- 3.1. The Company reserves the right to unilaterally modify the Product or any of the terms and conditions of the Product at any time without the Client's prior consent.
- 3.2. If the Company suspects or has reasons to believe that a Client has abused and/or manipulated the Terms and Conditions of the Product, the Company reserves the right at its absolute discretion, to cancel the Product without the Client's prior consent and with immediate effect.

4. Dispute

- 4.1. Any dispute arising with or in connection with any of the Terms and Conditions of the Product shall be dealt by the Company as per the Company's Complaint Handling Policy, which is available through the Company's website.
- 4.2. All complaints must be in writing and addressed to the Customer Support Department of the Company via email at support@hfeu.com. More details on the procedure which the Client must follow, the deadlines for receiving a response from the Company as well as contact details for the Company's regulatory authority can be found on the Company's website under Section 'Legal Documentation'.

5. Acknowledgements

- 5.1. The Client acknowledges that the Company has the right to contact the Client on the telephone number used during the registration process for verification purposes.
- 5.2. The Client acknowledges that Forex and CFDs are leveraged products which involve a high level of risk. When trading in such products, it is possible for Clients to lose all of their invested capital. These products may not be suitable for all investors and Clients should ensure that they understand the risks involved. Clients should seek independent advice if necessary.
- 5.3. The Client further acknowledges that all information provided through the Product is

provided as a general marketing communication for information purposes only and does not constitute an independent investment research. The information provided through the Product does not contain, and should not be considered as containing, an investment advice or an investment recommendation or a solicitation for the purpose of buying or selling of any financial instrument. The Company assumes no responsibility for any loss arising from any investment made based on the information provided through the Product.

- 5.4. The Client acknowledges that the Product is a third-party product provided “as is” without warranty of any kind, either expressed or implied and such product is to be used at Client’s own risk and discretion with the agreement that the Company is not responsible or provide any warranty that the application will meet Client’s requirements and will be uninterrupted, timely, secure or error-free due to the failure of the system.

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